



# Public Health

June 2018



## Accreditation & Performance Management Update

# Activity



# Program/Employee Spotlight

Featured for May:  
**Bernadette Beltran**  
**HEALTH EDUCATION**

Featured for June:  
**Raul Robles**  
**ENVIRONMENTAL**  
**HEALTH**  
**SERVICES**

Who will be next?  
**COMPLIANCE**

[January](#) [February](#) [March](#) [April](#) [May](#) [June](#) [July](#) [August](#) [September](#) [October](#) [November](#) [December](#)

Bernadette Beltran, Health Education Specialist II



"I began my career in Public Health as a Public Service Employee in the Maternal and Child Health Program. I then moved to the Friday Night Live Program and stayed there for a majority of my years. I loved working with the Youth throughout the County providing them with skills and opportunities to help them reach their full potential. I got promoted in 2017 to a Health Education Specialist II with Community Outreach and Innovation, Healthy Communities Program. I now get the opportunity to help make an impact in not only youth

[January](#) [February](#) [March](#) [April](#) [May](#) [June](#) [July](#) [August](#) [September](#) [October](#) [November](#) [December](#)

Raúl Robles, Office Assistant III



playing softball.



but twice in 2009 and 2017!

In his personal life, Raúl has had a big lifestyle change in 2009 by losing 139 lbs. He can be seen many times taking brisk walks on his breaks and lunch.

He has raised two children to adulthood and is a recent grandfather to his granddaughter Ava.

Additionally, Raúl enjoys bowling.

Raúl Robles has been with the Department of Environmental Health Services for 23 years. Over the course of those years he has had a number of achievements including:

- Providing clerical assistance with the passage of the Mosquito and Vector Control Program's Benefit Assessment Ordinance in 1996
- Being the subject matter expert for the Mosquito and Vector Control Program
- Being one of the first users of the County Cal Card in Public Health in late 2006
- Assisted with implementation of Environmental Health Services' transition to the Electronic Record Request platform

Raúl has also been Employee of the Month, not once,



<http://cms.sbcounty.gov/dph-accreditation/Home.aspx>



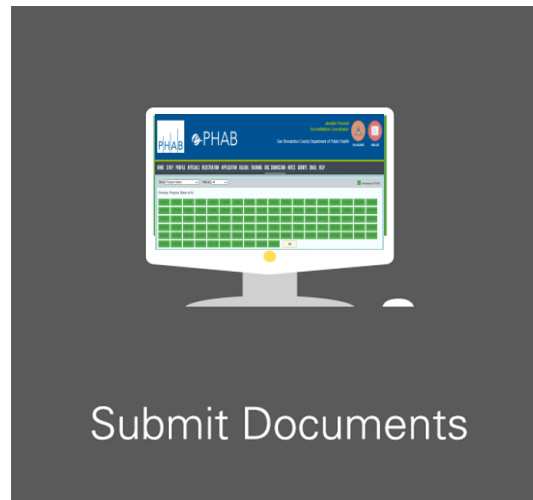
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# Accreditation Update

ACTION	PHAB Accredited Health Department Public Health Accreditation Board Advancing public health performance	DATE	STATUS
Documentation Submitted On		03-23-2018	Complete
Completeness Review Provided		04-26-2018	Complete
Response to Completeness Review		05-21-2018	Complete
Pre-Site Visit Questions & Request for Additional Documentation			Pending
Response to Pre-Site Visit Questions & Requests			Pending

- May 24, 2018 - PHAB Site Visit Team Assigned



# Site Visit Preparations

The following staff **MUST BE PRESENT** for the site visit:

- Health Department Director
- Health Department Accreditation Coordinator
- Administrative Champions
- Domain Champions
- Program Leadership and Subject Matter Experts from relevant programs
- Accreditation Team members



The time to prepare is now!

The more you review your documents, the more comfortable you will be when the Site Visit takes place.

DPH Home Collaboration Sites Resource and Reference Projects Links Feedback Form

## Documents for Submission

Stop editing this list

[Datasheet View](#) Brian's Documents for Submission to PHAB - ON HOLD Brian's Documents Submitted to PHAB Find a file

✓	Dom ID	Req ID	Name	Assigned Domain Champion	Assigned Admin Champion
	1	1.1.1.1	D1.1.1.1_Steering Committee List and Log for Vital Signs_CVS(V1)	Baeza, Dori	Raymundo, Trudy
	1	1.1.1.2	D1.1.1.2_CVS Steering Committee Meeting_CVS	Baeza, Dori	Raymundo, Trudy
	1	1.1.1.2	D1.1.1.2_Steering Committee Agenda and Minutes for Vital Signs_CVS(V1)	Baeza, Dori	Raymundo, Trudy
	1	1.1.1.3	D1.1.1.3_Community Vital Signs CHA_CVS	Baeza, Dori	Raymundo, Trudy
	1	1.1.2.1	D1.1.2.1_Community Health Assessment Final Report_CVS(V1)	Baeza, Dori	Raymundo, Trudy
	1	1.1.2.2	D1.1.2.2_Community Health Assessment Community Engagement_CVS(V1)	Baeza, Dori	Raymundo, Trudy
	1	1.1.2.2	D1.1.2.2_CVS Districts 1-5 Regional Engagement Meetings_ADMIN	Baeza, Dori	Raymundo, Trudy



# Site Visit Preparations

Public Health Messaging Committee - Standardized messaging for Site Visit Locations

351 N. Mt. View Ave.  
ADMINISTRATION

385 N. Arrowhead Ave.  
BOARD OF SUPERVISORS  
ENVIRONMENTAL HEALTH SERVICES

247 S. Boyd St.  
PREPAREDNESS AND RESPONSE  
VECTOR CONTROL

150 E. Holt Blvd.  
LABORATORY



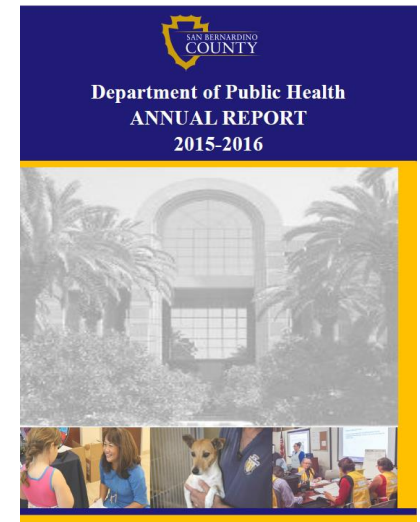
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# Site Visit Preparations

## Messaging Ideas:

- Public Health Wheel
- Posters for October Activities
- Emergency Preparedness
- Annual Report
- Current awards
- Award of Excellence Winners



# Site Visit Preparations

## Messaging Ideas:

- Performance Management System – Plan Alignment
- Public Health Diversity Tree
- City/County Posters/Maps
- Quality Improvement – Think BIG Start small posters
- Relevant Posters/Maps for each location



# Site Visit Preparations



## Training:

- Administrative/Domain Champions
  - ✓ Site Visit Overview
  - ✓ Potential Questions Site Visitors may ask
- Community Partners
- Board of Supervisors

Stay Tuned for more updates!

We appreciate your support and cooperation as we continue on our Accreditation journey.

Together we will succeed!



# Performance & Quality Management Committee Update

- Updating the Performance Management/Quality Improvement (QI) Plan
  - Committee Roles/Responsibilities
  - Charter
  - Objective Tracking in SmartSheet
- Introduction to QI Training
- New QI Projects
- QI Champion Reconvening
- Recruitment of New Members



Public Health



## Quality Improvement Champions

June 21, 2018  
9:00 – 11:00 a.m.  
247 S. Boyd Street, San Bernardino

[www.SBCounty.gov](http://www.SBCounty.gov)



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# Department Committee Recruitment

- Administrative Support
  - Email from Trudy w/link to Interest Form
- Program Support – stay informed!
- Announcements at QI Champion Reconvening
- Add banner to PQM SharePoint site w/link to Interest Form
- Link to Interest Form added to Introduction to QI Training
- Buttons to generate interest



**SAN BERNARDINO COUNTY** Public Health Learn More about the different Department of Public Health Committees by clicking [here](#).

**San Bernardino County Department of Public Health Committee Interest Form**

Select which committee(s) you are most interested in joining:

Department Diversity  
 Health Equity  
 Performance and Quality Management  
 Workforce Development

First Name  Last Name

Program

Email

Contact Phone

Supervisor Name

Supervisor Phone

Supervisor Email

Please explain why you are interested in joining this committee(s):

**SAN BERNARDINO COUNTY** DPH Home Collaboration Sites Resource and Reference Projects Links Feedback Form

**Performance and Quality Management**

Welcome to the Department of Public Health's performance and quality management site. Explore, learn, use the resour

**PM Home**  
 New to Performance Management and Quality Improvement?  
 QI Projects  
 Tools and Resources  
 Performance and Quality Management Committee  
 Quality Improvement Champions

**Quick Links**  
 All Documents

**New to Performance and Quality Management?**  
**Performance Management Dashboard**  
**Quality Improvement Projects**

*"Be it places, people, or programs, wherever I go, I try to leave 'em better than I found 'em. QI echoes this philosophy & seemed like a natural fit for me."  
 -Frank Becerra*

**Tools and Resources**  
**Performance and Quality Management Committee**  
**Quality Improvement Champions**



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# Questions



**THANK YOU!**



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